

A.P.C. MAHALAXMI COLLEGE FOR WOMEN THOOTHUKUDI - 2



CRITERION 5 SSR CYCLE IV STUDENT SUPPORT AND PROGRESSION

5.1. Student Support

5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies
- 2. Organisation wide awareness and undertakings on policies with zero tolerance
- 3. Mechanisms for submission of online/offline students' grievances
- 4. Timely redressal of the grievances through appropriate committees

Mechanisms for submission of Online / Offline

Students Grievances In accordance with Grievance Redressal Policy, mechanisms for submitting the grievances through Online / Offline mode are constituted by the Institution.

Offline: To address the various grievances from students suggestion boxes are kept at various spots in the college by the Grievance Redressal Committee.



Online: The following mail ids have been created for the students to register their complaints

- 1. grievanceredressal@apcmcollege.ac.in
- 2. antiragging@apcmcollege.ac.in
- 3. internalcomplaints@apcmcollege.ac.in
- 4. studentsupport@apcmcollege.ac.in