



## CRITERION 5

SSR CYCLE IV

## STUDENT SUPPORT AND PROGRESSION

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### 5.1. Student Support

5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

**Key Indicator – 5.1. Student Support**

Metric No.	Particulars
5.1.4.	<p>The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none"> <li>1. Implementation of guidelines of statutory/regulatory bodies</li> <li>2. Organisation wide awareness and undertakings on policies with zero tolerance</li> <li>3. Mechanisms for submission of online/offline students' grievances</li> <li>4. Timely redressal of the grievances through appropriate committees</li> </ol>

**HEI Input:** All of the above

DVV Clarification	HEI Response
Provide:	
Evidence of the formation of internal committees, Grievances Committee, or other committee in accordance with UGC guidelines.	Evidence of the formation of internal committees, Grievances Committee, or other committee in accordance with UGC guidelines provided.
Circulars, web links, or committee reports explaining the purpose of the metric	Circulars, web links, or committee reports explaining the purpose of the metric provided
The minutes of meetings held by the student grievance	The minutes of meetings held by the student grievance provided

**List of Documents Uploaded**

S. No.	Contents	Link
1.	Evidence of the formation of internal committees, Grievances Committee, or other committee in accordance with UGC guidelines.	<a href="#">View</a>
2.	Circulars, web links, or committee reports explaining the purpose of the metric.	<a href="#">View</a>
3.	The minutes of meetings held by the student grievance.	<a href="#">View</a>